

MICHAEL JACOB

PRODUCT DESIGNER

“ WE MUST DESIGN FOR THE WAY PEOPLE BEHAVE,
NOT FOR HOW WE WOULD WISH THEM TO BEHAVE. ”
DONALD A. NORMAN

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SÃO PAULO/ BRASIL

EXPERIENCE

● BRADESCO

PRODUCT DESIGNER | 2021- PRESENT

- Creating and developing wireframes, prototypes, and navigation flows for products and services in the investment market.
- Development of prototypes and restructuring the user experience for the investment portal.
- Creating and developing prototypes of internal systems for investment managers and advisors.
- Researching competitors and creating benchmarks to identify opportunities.
- User research and the development of action plans.
- Understanding and analyzing the flows and usability of products and services.

● FATOR INVESTMENT BANK

UI/UX DESIGNER | 2012-2021

- Wireframe and prototyping for investment products with the development team and refining the design and user flow.
- UI development for products such as system interfaces, apps, websites, and social media communications.
- Participation in branding projects for repositioning the Fator brand and its subbrands within the market
- Layout and diagrams for magazines, financial reports, and annual books for the financial market.
- Art development for events, publication of new vacancies, and marketing publications.

● MFLOGIC

DIRETOR DE ARTE | 2010-2012

- Layout development for advertising campaigns for online and offline projects for medium and large companies in the pharmaceutical industry, including Phizer, MERCK, Zambon, and Bayer.
- Website development and implementation using HTML and CSS.
- Designing and developing layout for apps and e-learning projects to support the medical and commercial departments
- Icon and logo development for apps.

● IBM

WEB DESIGNER | 2008-2010

- Development, implementation, and updating IBM websites using HTML and CSS for EMEA, the US, and Canada.
- Experience with QA and accessibility WCAG Guidelines.

EDUCATION

● UX DESIGN CERTIFICATE

BELAS ARTES - 2019

● GRAPHIC DESIGN

PANAMERICANA DE ARTE - 2010

● HOTEL ADMINISTRATION

ALEXANDRIA UNIVERSITY
(EGYPT) - 2003

SKILLS

USER EXPERIENCE (UX)
USER INTERFACE (UI)
DESIGN THINKING
AGILE METHODOLOGY
LEAN UX
GRAPHIC DESIGN
HTML&CSS

TOOLS

ADOBE XD
ADOBE SUITE
FIGMA
INVISION
MIRO
WCAG

LANGUAGES

PORTUGUESE	NATIVE
ENGLISH	NATIVE
ARABIC	NATIVE